

Consumer Services Department

Passenger Transportation Regulatory Division
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Date March 12, 2009

To: Passenger Service Companies (PSC) and For-hire License Holders

From: Joe Mora, Director, Passenger Transportation Regulatory Division

Re: Initial Vehicle Inspections

Dear Valued Customers:

As you know, it is the goal of the Passenger Transportation Regulatory Division (PTRD) to provide excellent service every day. We also recognize that time is money in the transportation industry and make every effort to ensure that the time spent at the Department's vehicle inspection station is minimal.

Concerns regarding the amount of time spent in line in the afternoon have been brought to our attention. After reviewing inspection station operations, it would appear that this increase in wait time is the result of an increase in number of initial vehicle inspections every month. These inspections, commonly referred to as TD-42 inspections, are more thorough and require the submission of vehicle ownership information, insurance as well as other documents and agreements. All of this information requires review and verification. In addition, many inspections include a meter inspection which requires the inspector to leave the facility during afternoon rush and school zone hours. As a result, these inspections take considerably more time than the regular scheduled annual, semi-annual or quarterly inspection.

Therefore, in an effort to reduce afternoon wait times, the PTRD will implement a new policy regarding the initial inspection of regulated vehicles at the vehicle inspection Station. Effective May 5, 2009, initial vehicle inspections, commonly referred to as TD-42 inspections, will only be conducted between the hours of 7:30 AM and 1:00 PM. Any vehicle requiring an initial inspection in line at 1:00 PM will be inspected. Vehicles arriving after 1:00 PM will be advised to return the following day.

It is our expectation that this new policy will result in you, or your drivers spending less time waiting for service. Thank you in advance for your cooperation regarding this policy. If you have any questions concerning this matter, please contact David Mattison, Manager, For-hire Vehicle Inspection Facility at (305) 638-6051.

C: Cathy Grimes Peel, Director, Consumer Services Department David Mattison, Manager, For-hire Vehicle Inspection Facility Reading File